

Industry Notice 07/15/2010: DTrade v2.3.2 Implementation

The purpose of this notice is to advise the public that the Directorate of Defense Trade Controls (DDTC) DTrade will undergo essential system upgrades on Friday, July 16, 2010 from 5:00 p.m. EST until Friday, July 16, 2010 9:00 p.m. EST.

- During this time, the DTrade system will not be able to accept or process submissions until maintenance is completed.
- MARY will be available to check submission statuses.
- The DTAS-Online portal page will be available at this time.
- The pmdtdc.state.gov website is not affected and will remain online.

We apologize for any inconveniences experienced as a result of this outage.

IMPLEMENTATION

The implementation date for the software upgrade is 16 July 2010 through 16 July 2010.

The new DTrade release addresses the attachment validation for the DSP-5 batch submissions, and the Batch business validator has been updated for the Applicant Statement Certification.

FURTHER INFORMATION

For Technical Issues:

DTrade Help Desk

Hours: 9am-5pm Eastern U.S. time

Phone: 202-663-2838

E-mail: dtradehelpdesk@state.gov

For Defense Trade inquiries related to process and status:

Response Team

Phone: (202) 663-1282

Hours: 9am-5pm Eastern U.S. time

E-mail: DDTCResponseTeam@state.gov